

"KOLESCÉ" - PRICE LIST FOR THE BIKE SHARING SYSTEM

This price list is valid for usage of the bike sharing system in the town of Celje, the municipality of Laško, the municipality of Žalec, the municipality of Polzela, the municipality of Zreče, the municipality of Slovenske Konjice, and the municipality of Štore, municipality of Šentjur, municipality of Braslovče and municipality of Vojnik who are operators of this system. This includes the use of the KolesCE system, which is a brand of NomagoBikes, a part of the nextbike system. For nextbike in countries other than Slovenia and/or partner systems, the general terms and conditions of the applicable partners apply.

- a) The operator or service provider will charge 1 EUR to verify the registration and to **activate the chosen payment method**, which will be added to the user account balance and can be used for rental costs in the future and does not expire. It can be used for all kinds of rentals within the KolesCE system. The operator or service provider will charge 3 EUR for registrations done via call center. This amount will be added to the user account balance and can be used for rental costs in the future and does not expire.
- b) **Basic rate (no subscription):** 0,5 EUR for every 30 minutes of renting regular bikes in the KolesCE system. 1 EUR for every 30 minutes of renting e-bikes in the KolesCE system.
- c) **Annual rate:** is valid for 12 months from the purchase. The annual rate is 10 EUR for renting regular bikes (standard rate) and 20 EUR for renting e-bikes as well as regular bikes within the KolesCE system (premium rate). The first 30 minutes of every rental is free. The price for the next 30 minutes is 0,5 EUR for regular bikes and 1 EUR for e-bikes. The tariff is valid for only one bike per user. The minimum contractual period for the annual rate is 12 months.
- d) **Reservation of the bike:** is valid for period of 15 minutes and is free in the KolesCE system.
- e) The operator or the service provider can also offer **special promotional or partner rates** as a part of marketing promotions or partnership agreements. Additional information about such discounts will be published on the KolesCE system website. The user can order a **customer card or replacement card** for the KolesCE system. The cost of the user card is 2 EUR. The card can be used as an alternative method (instead of using the mobile app or entering a PIN into the terminal) for renting bikes within the KolesCE system.
- f) If the service provider for the KolesCE system cannot find the bike at the location where the customer logged out/returned, or if the customer logs out/returns the bike at a location outside of the official KolesCE system station, the service provider will charge the customer an additional fee of 25 EUR due to the **improper return of the bike**. You can find all system locations on the website, via the mobile app or on the terminals at the stations.
- g) If the user does **not lock the bike** in the KolesCE system with a **smart lock** when returning it, the service provider will charge the customer an additional fee of 15 EUR.
- h) The cost of **exceeding the maximum rental period** for a bike is 100 € per day. The maximum rental period is defined in the general terms and conditions of the KolesCE bike sharing system.
- i) If the user **damages the bike or the bike is stolen because of the user's negligence**, the user is liable for the costs for material and labor or recovery of stolen bikes to an amount up to but not exceeding 300.00 EUR for a regular bike and 1000.00 EUR for an e-bike.
- j) In individual cases, the operator or the service provider of the KolesCE system reserves the right to charge service fees in accordance with actual expenses incurred.

Customer service:

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